

Dan Counce **IT Infrastructure Technician & Cyber Security Apprentice**

What has been your career journey so far?

I began my career as an IT Service Desk Analyst apprentice and completed this with a level 3 qualification. Once I finished this apprenticeship I became a fully-fledged member of the IT team focusing on supporting the organisations' user base with any IT Support related requests/incidents. I have progressed into a Level 4 Apprenticeship as a Cyber Security Risk Analyst. I have been supported to do both apprenticeships here at Ipsum.

What course are you studying?

I am studying Cyber Security through a Level 4 apprenticeship to become a Risk Analyst.

What does your role involve?

My role involves being the responsible individual for promoting Cyber Security throughout the organisation which entails educating the user base on various attacks and how to stay cyber safe. I will be working on best practices for security. Assisting with the development of policies for the implementation of security controls. Investigating security incidents and re-mediating the threat. Managing any penetration testing and being responsible for the management of the ISO27001 management system.

How are you finding the course?

I am really enjoying the apprenticeship as it is developing my skills in relation to Cyber Security. I am wanting to progress into the role of a Cyber Security Risk Analyst and would like future progression to be through a Cyber related role.

What are your aspirations for your future career?

My aspirations for my future career is possibly to move into pen testing or work as a Cyber Threat Intelligence, Cyber Security Generalist or Cyber Security Manager

What is your favourite part of the job?

Other than bringing a smile to all my fellow employees, my favourite part of the job is the investigation of security incidents. I have knowledgeable IT minded individuals around me that are helping to expand my knowledge and support me in furthering my career in Cyber Security.

How are you finding Ipsum?

I am enjoying the challenge that the role brings along with working with the welcoming employees at Ipsum.

Would you recommend Ipsum?

I would recommend Ipsum to anyone that is starting out in their career or wanting to progress as they have helped me begin my career as an IT Service Desk Analyst to become a Cyber Security Risk Analyst in training.